

Quality Policy Statement



DT Industries Ltd. is committed to delivering continually improving products and services with the aim of creating customer satisfaction through a philosophy of continuous improvement.

DT Industries Ltd. objective is to establish, review and maintain an effective documented Quality System which is externally assessed and complies with the requirements of ISO9001/2015, UK product standards and any customer specific requirements.

Our quality objectives focus on those things that create customer satisfaction through:

- Understanding our customers' needs and expectations.
- Continually striving to improve our product/service offering.
- Continually striving to improve our existing products and services.
- Continually striving to reduce process and material waste and increase efficiencies.
- Working closely with our suppliers towards a mutually beneficial relationship.

We believe that these objectives can best be achieved through:

- Providing solutions by working as teams with common objectives.
- Consulting, involving and communicating at all levels within the business.
- Generating a positive and rewarding working environment by recognising success and achievements, encouraging openness and learning both from our successes and mistakes.
- Creating breakthroughs as a direct result of taking managed risks, challenging the norm and generating new ideas.
- Recognising time as a critical resource by setting and meeting challenging timescales and employing world-class business practices.
- Maximising individual potential through development of competencies relevant to business needs and providing regular and constructive feedback.
- Complying with and continually improving the Quality Management System.

This policy covers all the Company's activities in the manufacture and distribution of plastic products including the procurement of all raw materials, finished goods and services

The Board of Directors give their full backing to this policy and will support all who endeavour to carry it out.

A handwritten signature in black ink, appearing to read 'D. Mason'.

Damian Mason
Managing Director

A handwritten signature in black ink, appearing to read 'J. Merchant'.

Jonathan Merchant
Technical Director